



sumosan twiga

OUR COMMITMENT TO YOUR SAFETY DURING COVID19

In order to guarantee the health and safety of our guests and team, we have taken extra steps in implementing preventive and protective measures in line and beyond those recommended by the UK Government.

These include, but are not limited to the following:



Full and thorough training of all employees on essential hygiene and respiratory etiquette, physical distancing and appropriate risks associated with operating in a Covid-safe workplace.



The restaurants have been adapted to facilitate safe physical distancing for both staff and customers, including limiting the number of staff attending to the table through the duration of the meal.



We ask that you refrain from visiting our restaurants if you are displaying any symptoms of COVID-19, we will be taking customer temperatures at point of entry, (via a contactless scanner,) and may be obliged to refuse entry.



Conducting a health assessment including a temperature check for all employees prior to every service and isolating any staff member showing symptoms.



Leaving customer tables vacant for five minutes after customers leave so that the full area can be disinfected and reset prior to the next guests arriving.



Personal Protective Equipment (PPE) is readily available and face coverings are worn by front-of-house employees whilst serving guests.



We ask that you sanitise your hands when entering the premises using the facilities provided.



Deep cleaning the restaurant after service every evening.



Menus can be viewed electronically with dedicated QR codes and guests are able to make contactless payments



Please regularly wash and/or sanitise your hands throughout your visit.



Please follow our bathroom protocols when in the restaurant.



Use contactless payment whenever possible.